OUR ACTIVITIES

Sodexo is the world leader in Quality of Life services, organized around 3 activities:

ON-SITE SERVICES
Through its more than 100 professions, Sodexo offers a full array of services to clients including reception, foodservices, cleaning, security and technical maintenance of facilities and equipment.
This broad services offering is delivered in eight client segments: Corporate, Defense, Justice Services, Remote Sites, Health Care, Seniors, Education and Sports and Leisure.

BENEFITS AND REWARDS SERVICES
4 categories of services for private and public organizations of all sizes:
• Employee Benefits
• Incentive and Recognition programs
• Expense Management
• Public Benefits

PERSONAL AND HOME SERVICES
3 offers to improve quality of life for people in their private lives.
• In-home assistance
• Childcare
• Concierge services

SODEXO TODAY
€18.4 billion in revenues
428,000 employees
18th largest employer worldwide
33,300 sites
75 million consumers per day
80 countries

REVENUES DISTRIBUTION

BY GEOGRAPHIC ZONE

EUROPE 34%
NORTH AMERICA 38%
REST OF THE WORLD 21%

BY ACTIVITY

ON-SITE SERVICES
96%
• 32% Corporate
• 21% Education
• 18% Health Care
• 10% Remote Sites
• 6% Seniors
• 4% Defense
• 3% Sports and Leisure
• 2% Justice Services

BENEFITS AND REWARDS SERVICES
4%
€16 billion in issue volume.
Founded in Marseilles, France, in 1966 by Pierre Bellon, Sodexo has built its growth on the fundamental principles that today unite 428,000 employees worldwide.

OUR MISSION
is twofold:
• Improve the quality of life of our employees and all those we serve
• Contribute to the economic, social and environmental development of the communities, regions and countries in which we operate.

OUR VALUES
• Service Spirit
• Team Spirit
• Spirit of Progress

OUR ETHICAL PRINCIPLES
• Loyalty
• Respect for people and equal opportunity
• Transparency
• Business integrity

Through its activity, Sodexo creates value for its clients and employees, contributing to the economic development of the countries in which it operates and generating a large number of local jobs.

OUR SOCIAL AND ENVIRONMENTAL RESPONSIBILITY

01 DEVELOPING OUR HUMAN RESOURCES AND FOSTERING DIVERSITY
To realize our growth potential, estimated at 50 times the size of current revenues, we have set 2 objectives:

• Ensure the availability of human resources needed, in terms of quantity and quality, with sufficient skills to meet our clients’ expectations and provide them with innovative solutions. Investment in employee training at all levels is a priority; in 2013, nearly 4.8 million hours of training were provided.
• Being one of the world’s companies most admired by its employees. Today, 85%* of our employees rate Sodexo as a better employer than its competitors.

Because we believe that diversity and inclusion are powerful drivers of our development, we have defined 5 priorities for progress at all levels of the company:

• Gender balance, employment of all generations, integration of people with disabilities, respect for ethnic and cultural diversity (134 nationalities are represented in Sodexo’s workforce) and respect for sexual orientation and gender identity.

38% women’s representation on our Board of Directors
23% women’s representation among our executives

* Source: 2012 Sodexo Employee Engagement Survey.

02 ACTING FOR BETTER NUTRITION, FOR HEALTH AND WELL-BEING
Sodexo plays a key role in the daily life of 75 million consumers. It’s why Sodexo bases its offer on nutritional education, a balanced diet, a healthy lifestyle and well-being.

STOP HUNGER
A SUSTAINABLE COMMITMENT IN THE FIGHT AGAINST HUNGER AND MALNUTRITION
Through our STOP Hunger program, implemented today in 42 countries, we mobilize our employees, clients, consumers and suppliers in the fight against hunger and malnutrition. In partnership with around 600 local NGOs and associations, we provide training and information on nutrition, food distribution and financial donations.

03 ENGAGING WITH LOCAL COMMUNITIES
Our business is local by nature: 95% of our employees are locally hired and over 80% of our supplies are locally sourced.

04 PRESERVING THE ENVIRONMENT
Our subsidiaries implement programs on our clients’ sites in 3 main areas:
• Environmentally friendly purchasing;
• Reducing water and energy consumption;
• Fighting against food waste.

RECOGNITION OF OUR EXPERTISE

Sodexo listed as one of the “Most Admired Companies” by FORTUNE magazine
Sodexo was ranked number 1 in its industry in “Diversified Outsourcing Services” of the 2013 edition.

In 2013, for the 9th consecutive year, Sodexo was named “Global Sustainability Industry Leader” for its industry sector in the Dow Jones Sustainability Index (DJSI).

Figures and facts as of August 31st, 2013 - Published by Sodexo, Group Brand and Communications Department

NOVEMBER 2013